Thank you for purchasing a Rosewill Electric Hot Water Dispenser.
Please read the instruction manual before using and retain it for your future reference.
**SAFETY INSTRUCTIONS**

- Avoid contact with steam coming out from the thermo pot steam vent, or from under the lid if lifted or near the water outlet.
- The appliance is not to be used by children or person(s) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- Keep small children away from the thermo pot and do not let the power cord hang down over the worktop edge as a child could grab it and pull the thermo pot down.
- If the supply cord is damaged, it must be replaced by the manufacturer, service agent or a similarly qualified person in order to avoid a hazard.
- Always unplug your thermo pot power cord and allow cooling before cleaning and before removing or replacing the lid.
- Take extreme precaution when moving or transporting the thermo pot if it contains hot water.
- Always use the thermo pot on a flat, stable and heat resistant surface.
- Do not use the thermo pot outdoors.
- Never overfill—boiling water to avoid scolding from splashing out. Always make sure that the lid is securely clipped in place during use.
- **Warning:** Do not open the lid while water is boiling.
- Keep hands clear of the hot water emitted from the spout as splashing can occur and water can continue to emit for a second or two after the dispense pump is turned off.
- This thermo pot is for boiling water only.
- This thermo pot is for domestic use only.
- **Note:** The reboil switch cannot be switched off manual. It will reset after boiling.
- With any indication of malfunction, or power cord and plug is damped stop use immediately.
- In an event of a damaged thermos pot, take it to authorized maintenance center to repair. Do not try to repair by yourself.

Before use, please read safety instruction carefully
Before Plugging In
Make sure your electricity supply is the same as shown on the underside of your kettle.

Before Using For The First Time
Remove all packaging and any labels, keep small children away from the any materials as they can be hazardous without proper supervision.

Note: Check that pump filter is correctly placed in the base of the inner pot.

General
1. Open the lid by releasing the latch.
2. Fill water to the full line on the inside. Do not overfill.
3. Close the lid until you hear it “click” shut.
4. Attach the power cord to the thermo pot and plug into a wall outlet. A “beep” will sound and the hot air pot will automatically start to heat the water and the Boil indicator light will turn on. The 98 ºC (208 ºF) indicator light will flash because after boiling the thermo pot will keep warm at 98 ºC (208 ºF) unless another temperature is selected.
5. To retrieve hot water after boiling or at any time at the set temperature, press the dispense button.
6. After refilling water, press the “Reboil” button. A “beep” will sound and the Boil indicator light will turn on. If the water is 90 ºC (194 ºF) or higher, the water will be boiled for 3 minutes.

Do not open the lid during the boiling process.
Do not touch the steam outlet.

The Lid
• To open the lid: Lift up the top of the latch until it unlocks, and lift to open.
• To close the lid: Push it down until it clicks shut.
• To remove the lid: Push the release latch at the rear of the thermo pot, lift the latch until the lid is at 45º, lift the lid away from the body of the thermo pot.
• To replace the lid: Push the release latch and lower the lid hinge into the body of the thermo pot and release the latch. Now close the lid until the latch clicks shut.

Dispense Water
• Water cannot be dispensed by the electric pump if the unit is locked. Hold the cup under the dispensing spout.
• Before dispensing, press “Unlock” button once, the indicator light will turn red, this will activate the fast dispense mode is on. Pressing the “Unlock” button twice, and the indicator light will turn blue, activating the slow dispense mode.
• Press the “Dispense” button and hold until the required amount of water is dispensed.
• After dispense, the electric lock will automatically be activated after 15 seconds.
• If water does not dispense smoothly, cleaning may be needed. Please refer to “Care & Cleaning”.

Select A Keep Warm Temperature
• Press the “Set Temp” button to select desired temperature.
• If a higher temperature is selected, the thermos pot will start heating the water automatically. During this time the indicator light will keep flashing and stay on once the water has reached the selected temperature.
• If a lower temperature is selected, the indicator light will keep flashing and stay on once the water has reached the selected temperature.
• If the “Auto Cool” is selected, the thermo pot will stop the keep warm function to allow the water to cool down naturally. The indicator light will stay on.

Note: The default temperature setting is 98 ºC (208 ºF). If the power is disconnected, when it is reconnected the thermo pot will reboil and then cool to 98 ºC (208 ºF).

Over-Heating Protection
• If the thermo pot runs out of water, it will dry-boil. All indicator lights will flash and the thermo pot transmit will “beeping” sound.
• In the event of over-heating and dry-boil, add cool water immediately.
• Allow the thermos pot to cool down before pressing “Reboil” button to start boiling.

Note: If the thermo pot is allowed to dry-boil excessively, the inner tank may change color permanently due to high temperature.

Care & Cleaning
Before cleaning, make sure you unplug the thermo pot from the power cord, remove the lid and empty any water and allow time to cool.

To Clean The Exterior
• Wipe with a damp cloth and mild detergent then wipe dry with a soft cloth.
• Never use any chemical, steel wool or abrasive cleaners to clean the exterior of the appliance.

To Clean The Internal Filter
• Remove and clean with warm water and a soft toothbrush. If necessary use some citric acid.

Note: Ensure the internal filter is replaced before reusing the thermo pot.
To Clean The Interior

- Clean regularly with a sponge or damp cloth.
- Dry with a soft cloth.
- The interior can become discolored because of deposits of lime scales and particles after prolonged use. This is not harmful to health but can be cleaned as followed:
  1. Make sure the internal filter is clean and installed.
  2. Fill with water, and add 30g of citric acid.
  3. Press and hold the “Reboil” button for 3 seconds.
  4. “Auto Clean” light will turn on indicating the cleaning is in progress.
  5. When cleaning is finished, Auto Clean light will remain on.
  6. Press the Dispense button and remove as much water as possible.
  7. Disconnect from power and allow cooling. Dump out all remaining water. It is recommended that the thermo pot is then refilled, boiled and emptied again.
  8. Wash the interior with a sponge or damp cloth, rinse with water, then dry with a soft cloth.

*Note:* Do not use detergent to wash the interior of the thermo pot as an after-taste or frothing may occur and will require rinsing out several times.

---

### SERVICES AND CUSTOMER CARE

If the cord is damaged it must, (for safety reasons) be replaced by an authorized maintenance center. If you need help with:

Servicing or repairs (in or out of warranty) contact the authorized maintenance center. Have your model number ready - It is located under the thermo pot.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>TROUBLESHOOT FIX</th>
</tr>
</thead>
<tbody>
<tr>
<td>No power</td>
<td>Loose power connection</td>
<td>Check connection at the unit and power socket</td>
</tr>
<tr>
<td>Cannot switch to Boil/Reboil</td>
<td>Water level is too low</td>
<td>Add water</td>
</tr>
<tr>
<td>Water cannot be dispensed or not dispensing smoothly</td>
<td>No power</td>
<td>Check power connection at the unit and power socket</td>
</tr>
<tr>
<td></td>
<td>Thermo pot just finished boiling and air bubbles are trapped inside</td>
<td>Open lid to release air. Close lid when ready to dispense water</td>
</tr>
<tr>
<td></td>
<td>Interior is dirty</td>
<td>Clean thermos pot using the cleaning and care instructions</td>
</tr>
<tr>
<td>Water flowing out from unit</td>
<td>Water added above full line</td>
<td>Remove excess water that is passed the fill line</td>
</tr>
<tr>
<td>White residues in water</td>
<td>Mineral deposits (not a defect of the unit)</td>
<td>Clean with citric acid</td>
</tr>
<tr>
<td>Boiling sound is excessively loud</td>
<td>Interior is dirty and filter blocked</td>
<td>Clean with citric acid</td>
</tr>
</tbody>
</table>
SPECIFICATIONS

<table>
<thead>
<tr>
<th>Model</th>
<th>RHAP-16001</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dimensions (L x W x H)</td>
<td>11.81&quot; x 11.4&quot; x 8.46&quot;</td>
</tr>
<tr>
<td>Storage / Size</td>
<td>1 Gallon (4L)</td>
</tr>
<tr>
<td>Voltage</td>
<td>120V</td>
</tr>
<tr>
<td>Power</td>
<td>700W</td>
</tr>
<tr>
<td>Weight</td>
<td>4.67 lb</td>
</tr>
<tr>
<td>Cord Length</td>
<td>51.18 Inches</td>
</tr>
<tr>
<td>Color</td>
<td>White</td>
</tr>
<tr>
<td>Material / Finish</td>
<td>Plastic / Stainless steel</td>
</tr>
</tbody>
</table>

We appreciate your purchase of this high quality Rosewill product. If you have any questions or need assistance, please contact our Customer Service Department: 1-800-575-9885 or techsupport@rosewill.com